



# Next-Day to the Greater Toronto Area

Rely on guaranteed delivery to the GTA

[newpenn.com/canada](http://newpenn.com/canada)





# Faster transit times and guaranteed delivery available to Canada

Shipping from U.S. to Canada? Let's get started!

## Paperwork requirements

Here is what you need to get started:

- Bill of lading
- Canadian Customs Invoice or Commercial Invoice
- Goods made in the U.S., Canada or Mexico require a Certificate of Origin/NAFTA Certificate (this can be sent with every shipment or kept on file with the Canadian Customs Broker)

All of these forms are available at [newpenn.com](http://newpenn.com).

## Invoice requirements

Here are some tips for filling out your invoice:

- Mark the name of the Canadian Customs Broker anywhere on the invoice
- Shipper
- Consignee
- Importer (if not the same as the Consignee)
- Pieces and weight
- Full description of goods
- Invoice amounts
- Currency of settlement (U.S. or CDN funds)
- Country of origin (where each product is made)

Make sure to include the above information to avoid any shipment delays.

**Greater Toronto Area (GTA)**

ALL GTA SHIPMENTS GUARANTEED FOR A \$60 FLAT FEE



- Peace of mind with priority handling and guaranteed delivery
- Our 24-hour Customs Processing Center expedites cross-border clearance by submitting paperwork the same day as pickup, assuring you better on-time service
- Improve your customer service with real-time, automatic email delivery notification
- Guaranteed delivery service can be selected during shipment pickup or in the bill of lading (BOL) available on [newpenn.com](http://newpenn.com) or call our friendly customer service department at **800.285.5000**
- Trust our no-hassle guarantee; if we don't deliver – no need to file a claim – your shipment is free and you will receive an invoice for \$0
- We operate under the Canada Customs Pre-Arrival Review System (PARS) which allows your shipments faster border clearance
- We are a proud member of both C-TPAT (Customs-Trade Partnership Against Terrorism) and FAST (Free and Secure Trade) which provides:
  - A more secure supply chain
  - Fewer border delays due to inspections
  - Certification that New Penn is a low risk carrier
- The FAST program provides access to the FAST lane at the border for government approved carriers
- New Penn has pickup and delivery service to all points in Canada

For next-day service to the greater Toronto area, visit us online at [newpenn.com](http://newpenn.com) or call **800.285.5000**.

**Terms and Conditions of International Service**  
The guarantee does not apply to shipments delayed due to causes beyond New Penn's control including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment(s), delays caused by the consignee, acts of God, public authorities acting with actual or apparent authority on the premises, acts or omission of Customs or similar authorities, riots, strikes or other labor disputes, civil commotion, disruptions in the air or ground transportation networks (such as weather phenomena), and natural disasters, as well as shipments subject to standard New Penn Freeze Protection service policy.

- Guaranteed next-day delivery to GTA**  
We will guarantee any size shipment to the GTA for an additional **\$60 FLAT FEE**
- Standard direct service area**  
Guaranteed before 9 a.m., noon and 3:30 p.m. services available
- New Penn regional reach**



# Time-definite guaranteed direct service throughout Ontario and Quebec

## LTL

Next-Day & Regional  
Cross-Border (Canada)  
Offshore (Puerto Rico)  
Truckload  
Spot & Volume  
Guaranteed Precision®

- Before 9:00 a.m.
- Before Noon
- Before 3:30 p.m.

## Precise Window

- Single-Hour
- Multi-Hour

## Specialized Solutions™

Consolidation & Distribution  
Import / Export  
Freezable Protection  
Liftgate Service  
Preferred Pricing  
newpenn.com (with NP Connex)  
Custom Projects  
Returns Management

## Industry Expertise

3PL/Transportation Management  
Associations  
Chemical / Hazardous Materials  
Government  
Industrial Parts & Supplies  
Pharmaceutical  
Retail



Quest for Quality  
award winner for  
18 years



Committed to  
environmental  
sustainability



## Standard next-day and two-day delivery to all direct Ontario and Quebec points

Your normal LTL pricing applies



## Choose your guaranteed delivery time

• **Before 9:00 a.m.** – When you need delivery first thing in the morning – guarantee fee of 45% of net linehaul charges, subject to a minimum fee of \$150.\*

• **Before Noon** – Morning delivery needs – guarantee fee of 30% of net linehaul charges, subject to a minimum fee of \$70 – these charges also apply to any request for delivery between 8 a.m. and a specific time in the afternoon.\*



• **Before 3:30 p.m.** – Day-definite delivery, but at a time that's not too late for you or your customer – guarantee fee of 20% of net linehaul charges, subject to a minimum fee of only \$35.

• **Precise Window delivery: One hour but less than two hours** – Your most time-critical delivery needs – guarantee fee of 45% of net linehaul charges, subject to a minimum fee of \$150.\*



• **Precise Window delivery: Two hours or more** – Flexible precision when you need it – guarantee fee of 40% of net linehaul charges, subject to a minimum fee of \$125.\*

• **Guaranteed next-day service** available to Greater Toronto Area (GTA) for a flat \$60 charge on any size shipment.

• **Guaranteed by 3:30 p.m. service** available in Inter-Regional market areas.

\*Minimum fee to New York metro area zip code zones 100-119 is \$250.

Contact the New Penn terminal for quotes on shipments to be delivered between 5 p.m. and 8 a.m.

Delivery times for scheduled delivery date based on New Penn service standards available at [newpenn.com](http://newpenn.com).

See Special Services Schedule NPME 100 available at [newpenn.com](http://newpenn.com) for the most current terms and conditions.



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Contact Us Today!

800.285.5000 or [newpenn.com](http://newpenn.com)  
625 S. Fifth Avenue, Lebanon, PA 17042



Are you social? Connect with us at [newpenn.com/social](http://newpenn.com/social)

regional expertise: leaders in next-day delivery | quality freight handling | on-time performance